

III-4 Electricity

1. Electricity in Japan

Electricity in Japan is provided at a stable voltage of 100 Volts. Depending on the region, the frequency can be 50Hz (in East Japan) or 60Hz (in West Japan). Incidentally, the Osaka region is 60Hz.

If you use an electric appliance taken from abroad, because of the frequency difference, the performance of some electrical appliances or tools may be impaired, they may not be able to be used and could breakdown, so please be cautious.

2. Application for Electrical Service

In order to apply for electricity services, please call the customer service department of your nearest Kansai Electric Power Company office after you have pulled the main breaker. There are several other electricity companies you can choose from. The main breaker is usually located in an electricity distribution box (which stores all of the leakage and safety breakers necessary for safe electricity use) on the wall in the entrance way or kitchen. A contact voucher will be in either of these locations. Apply by either calling the number on the voucher or sending the attached postcard to the office noted on the voucher.

3. Payment

A monthly bill will be sent to you according to the meter-reading result. You can pay at various locations such as your local Kansai Electric Power Company office, financial institutions or convenience stores, so take the necessary steps to make payments when you receive bills. Also, you may establish automatic payment from your bank account.

4. Notice of the Amount of Electricity Used

The image shows a Japanese electricity bill from Kansai Electric Power Co., Inc. with several callout boxes explaining its parts:

- Notice of the Amount of Electricity Used:** It is delivered when the meter is checked.
- Customer Number (Contract number of customer):** Used for inquiries.
- Amount used in the last month:** 351kWh.
- Date of withdrawing the fee from your bank/postal savings account:** 8月20日 (Early withdrawal date).
- Final due date of payment for this bill (if payment is made after this date, a late charge will be added to the next month's bill):** 8月31日 (Early payment deadline).
- Amount received (amount received during the previous month for those paying through their bank/postal savings account):** 22,140 yen (Previous month's meter reading).
- Next date for checking the meter:** 9月8日 (Next meter check date).
- Contact telephone number:** 06-391-1061.
- This month's charge:** 8,463 yen (Reference electricity fee).
- Type of contract:** 従量電灯A (Standard rate).
- Last month's charge:** 22,140 yen (Previous month's meter reading).
- Adjustment amount of fuel expenses (amount to adjust in case of the exchange rate and/or fuel cost changes more than a certain level):** 280kWh (Fuel adjustment unit).

If you register your mail address, you can check your monthly electricity bill and amount of electricity used.

Provided by Kansai Electric Power Co., Inc.