

### III-5 Gas

#### 1. Types of Gas

There are two types of gas: one is called city gas and is delivered by pipe to homes and buildings. The other is propane gas, in tanks placed near houses or other places. The equipment used differs with respect to the gas. It is very dangerous to use equipment that does not suit the gas type. Please confirm what type of gas you are using with your landlord or a local gas company.

##### (1) City Gas

The meter for city gas is located outside your residence. The contact phone number for a new contract is written on the meter, so when you apply for new gas service, please phone the number. When you make a phone call, you will be asked your address, name, the first day when you wish to use gas service, preferable appointment time with a worker who will visit your house, as well as other details.

Usually after you call, a gas technician visits you to open the gas line. You need to stay at home when the technician visits.

##### (2) Propane Gas

Even in the areas where propane gas is provided, just as with city gas, there is a tag on the meter with a contact number to call. Please dial the number when you apply for propane gas services. A fuel shop delivers the propane gas in tanks. Please note that you will not be able to use the same appliances and equipment used for city gas when using propane.

#### 2. Gas Leakage

Gas gives off odor, so you can smell the gas when it leaks. When you suspect a gas leak, immediately turn off the gas at the main and report the suspected leak to the gas company.

Report suspected city gas leak (Gas leak hotline, Osaka Gas.  
Japanese only)

Osaka City: ☎ 0120-0-19424

Osaka Prefecture (south): ☎ 0120-3-19424

Osaka Prefecture (northeast): ☎ 0120-5-19424

