

VII-2 Mobile Phone

You can make a contract at mobile phone agents or distributors (such as electric appliances stores and other businesses).

In order to make a new contract to use a mobile phone, you will need documents verifying your identity including Residence Card with address, Driver's License Card or My Number Card, and registered personal seal (hanko) to your financial institution and passbook (or bank card) or credit card for payment.

Here are just a few of the many mobile phone service providers. Inquire to each for details.

<Major Mobile Phone Companies>

	TEL	
NTT DoCoMo	0120-005-250 (Customer Center in Foreign Languages)	Hours: 9am – 8pm (Free Dial) Available languages: English, Portuguese, Chinese, and Spanish
	0120-800-000	URL http://www.nttdocomo.co.jp/
Softbank	0800-919-0157 (toll free)	URL http://www.softbank.jp/mobile/ * Support in English (Opening hours: 9am – 8pm) Press 8 after dialing (Free Dial)
au	0120-959-472 (English) 0120-959-473 (Portuguese) 0120-959-476 (Chinese) 0120-959-478 (Korean) 0120-933-952 (Tagalog) 0120-933-961 (Vietnamese) 0077-7-111 / 157 (Japanese)	URL http://www.au.com/ Hours : 9am - 8pm (Free Dial)