

IX-2 Consultation Services in Foreign Languages

Name	About	Available languages:	Opening Days	Contact
Osaka Information Service for Foreign Residents	General Consultation	English, Portuguese, Spanish, Filipino, Thai, Chinese, Korean, Vietnamese, Indonesian and Nepali	Mon and Fri 9:00 to 20:00 Tue thru Thu 9:00 to 17:30 Excluding National Holidays, Year-end and New Year Holidays (December 29 to January 3) 2 nd and 4 th Sundays 13:00 to 17:00	☎06-6941-2297 E-mail Consultation (Japanese and English) Jouhou-c@ofix.or.jp URL http://www.ofix.or.jp/life/index.html
Osaka International House Foundation		English, Chinese, Korean, Vietnamese and Filipino: (Every day)	Monday thru Friday 9:00 to 19:00 Sat, Sun and Holidays 9:00 to 17:30 (excluding Year-end and New Year Holidays)	☎06-6773-6533 URL http://www.ih-osaka.or.jp/
Kansai Lifeline		Taiwanese, Mandarin	Tuesday, Thursday and Saturday 10:00 to 19:00	☎06-6441-9595 URL http://kansai-seimeisen.com/about_1.html
Immigration General Information Center for Foreign Nationals	Consultation on resident status	English, Chinese, Spanish, Korean and Portuguese	Monday thru Friday 8:30 to 17:15	☎0570-013-904 ☎03-5796-7112 (From IP, PHS and overseas) URL http://www.immi-moj.go.jp/info/index.html
AMDA International Medical Information Center	Medical Consultation (providing information on Japanese health care systems and health care facilities that offer services in foreign languages) and Medical Interpretation	Simple Japanese	Monday thru Friday 9:00 to 15:00	☎03-6233-9266 (Tokyo office) URL https://www.amdamedicalcenter.com/

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CHARM	Medical Consultation (Multilingual consultation on sexually transmitted diseases such as HIV)	Spanish, Portuguese and English	Tuesday 16:00 to 20:00	☎06-6354-5901 Consultation at the office is also available. URL http://www.charmjapan.com/
		Thai	Wednesday 16:00 to 20:00	
		Filipino and English	Thursday 16:00 to 20:00	
Osaka Employment Service Center for Foreigners	Labor Consultation (Job introduction and consultation for international students and those working in technical fields)	English, Chinese and Portuguese	Monday thru Friday 13:00 to 18:00 (excluding National Holidays, Year-end and New Year Holidays: Schedule subject to change.)	16th Floor Hankyu Grand Building 8-47 Kakuda-cho, Kita-ku, Osaka City ☎06-7709-9465 URL https://jsite.mhlw.go.jp/osaka-foreigner/
		Spanish	Tuesday and Thursday 13:00 to 18:00	
	Labor Consultation (Advice on status of residence)		Monday thru Friday 14:00 to 18:00 (Reservation required in advance)	
Hello Work (Sakai)	Labor Consultation	Chinese: Monday and Tuesday Portuguese: Thursday Spanish: 2 nd and 4 th Wednesdays and Every Friday	Monday thru Friday 13:00 to 17:00 (Reservation required in advance if you need an interpreter)	☎072-222-5049 URL https://jsite.mhlw.go.jp/osaka-hellowork/list/sakai/madoguchi_goanna_i.html
“The Advisor for Foreign Workers”, Osaka Labor Bureau	Consultation regarding labor conditions	English: Monday and Wednesday Portuguese: Wednesday and Thursday Chinese: Wednesday	9:30 to 17:00 (Closed from 12:00 to 13:00) * Schedule subject to change so please check in advance.	9F Building No.2, Osaka Goudouchousha (government office complex) 4-1-67 Otemae, Chuo-ku, Osaka City ☎06-6949-6490 URL https://jsite.mhlw.go.jp/osaka-roudoukyoku/hourei_seido_tetsuzuki/advisor_foreign_workers.html

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Telephone Consultation Service for Foreign Workers	Information on Japanese laws and concerned organizations with respect to work conditions	English: Monday thru Friday	10:00-15:00 (Closed from 12:00 to 13:00)	☎0570-001701
		Chinese: Monday thru Friday		☎0570-001702
		Portuguese: Monday thru Friday		☎0570-001703
		Spanish: Monday thru Friday		☎0570-001704
		Filipino: Tuesday thru Friday		☎0570-001705
		Vietnamese: Monday thru Friday		☎0570-001706
		Burmese: Monday and Wednesday		☎0570-001707
		Nepali: Tuesday and Thursday		☎0570-001708
Osaka Prefectural General Labor Office	Labor Consultation	English and Chinese	Monday thru Friday 9:00 to 17:45 (Reservation required if you need an interpreter.)	3 rd floor, West wing of L Osaka Building 2-5-3, Ishimachi Chuo-ku, Osaka City ☎06-6946-2608 URL http://www.pref.osaka.lg.jp/sogorodo/soudan/
Osaka Prefectural Female Consultation Center	Women's concerns and troubles	English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, Indonesian and Nepali	Monday thru Friday 9:00 to 17:30	☎06-6949-6181 URL http://www.pref.osaka.lg.jp/joseisodan/shokai.html
Human Rights Consultation Center, Human Rights Protection Department, Osaka Legal Affairs Bureau	Human Rights	English, Chinese, Korean, Portuguese, Vietnamese and Filipino	Monday thru Friday 9:00 to 17:00	☎0570-090911 URL http://www.moj.go.jp/JI/NKEN/jinken21.html
Osaka Bar Association	Human Rights	English, Chinese and Korean	2nd and 4th Fridays of every month Noon to 17:00	☎06-6364-6251

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Japan Legal Support Center (Houterasu)	Information on Japanese legal system, bar associations and relevant organizations	English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai and Nepali	Monday thru Friday 9:00 to 17:00	☎ 0570-078377 URL http://www.houterasu.or.jp/multilingual/index.html